

Service Request Summary Report

Oct 23, 2019 01:41 PM

Type: Air Pollution /Odors /Dust

Area: Ward 12

Group: Health - Environment

Jurisdiction: City of Chicago

Input By: VAVOULEAS, TAMMY

CC Groups:

Location: 3898 S DAMEN AVE, CHICAGO, IL, 60609, COOK

Location Details: Crossing Street = DAMEN AND 2049 W PERSHING RD

SR #: 18-02268453

Priority: Standard

Status: Completed

Status Date: Aug 06, 2018 10:39 AM

Created Date: Aug 01, 2018 08:48 AM

Created As: Original

Method Received: Phone call

Location Alerts	Location
NO LOCATION ALERTS	

Flex Questions	Answers
Air Pollution Type?	ODORS
General Land Use?	
Site Name?	ASPHALT COMPANY JUST OPENED A MONTH AGO AND NOW TERRIBLE ODOR IN AIR.
Comments and Description?	
Where on site is alleged issue occurring?	
Activity?	
Odor?	CHEMICAL

Participants	Name	Address	Phones
ALDERMAN			

BUSINESS

CALLER / CONTACT		Cell	
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Description: ODORS - ASPHALT COMPANY JUST OPENED A MONTH AGO AND NOW TERRIBLE ODOR IN AIR. - CHEMICAL

Activities	Assigned Staff	Due Date	Complete Date
Dispatch Inspector	GARCIA, FELIPE		Aug 02, 2018 08:31 AM Completed
Details: Observed no asphalt odor from plant. I did observed fresh asphalt resurfacing on S Dame smell slight odors from street.			

Provide Information

SR Time Line Events	Event Date / Time	User	Details
Status Change	Aug 06, 2018 10:39 AM	JACKSON, KAREN	Status - FROM: Open TO: Completed Status Date - FROM: AUG 06, 2018 10:38 AM TO: AUG 06, 2018 10:39 AM
Service Request Closed	Aug 06, 2018 10:39 AM	JACKSON, KAREN	Service Request Closed - FROM: Open TO: Completed, Status Date - FROM: AUG 06, 2018 10:38 AM TO: AUG 06, 2018 10:39 AM
Status Change	Aug 06, 2018 10:38 AM	JACKSON, KAREN	Status - FROM: Pending TO: Open Status Date - FROM: AUG 02, 2018 08:32 AM TO: AUG 06, 2018 10:38 AM
Status Change	Aug 02, 2018 08:32 AM	JACKSON, KAREN	Status - FROM: Open TO: Pending Status Date - FROM: AUG 01, 2018 08:48 AM TO: AUG 02, 2018 08:32 AM
Service Request Created	Aug 01, 2018 08:48 AM	VAVOULEAS, TAMMY	SR # 18-02268453 has been created.

Service Request Summary Report

Oct 23, 2019 01:41 PM

Type: Air Pollution /Odors /Dust

Area: Ward 12

Group: Health - Environment

Jurisdiction: City of Chicago

Input By: WALKER, ALFRED

CC Groups:

Location: 2210 W PERSHING RD, CHICAGO, IL, 60609, COOK

Location Details:

SR #: 18-02570061

Priority: Standard

Status: Completed

Status Date: Sep 07, 2018 11:56 AM

Created Date: Sep 04, 2018 05:55 PM

Created As: Original

Method Received: Phone call

Location Alerts	Location
NO LOCATION ALERTS	

Flex Questions	Answers
Air Pollution Type?	ODORS
General Land Use?	COMMERCIAL
Site Name?	MAT'S ASPHALT
Comments and Description?	CALLER SAID A STRONG CHEMICAL SMELL IS COMING INTO THE PARK FROM PLANT FRONT OF LOT
Where on site is alleged issue occurring?	FACTORY
Activity?	CHEMICAL
Odor?	

Participants	Name	Address	Phones
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ALDERMAN

BUSINESS

CALLER / CONTACT

Description: ODORS - COMMERCIAL - MAT'S ASPHALT - CALLER SAID A STRONG CHEMICAL SMELL IS COMING INTO THE PARK FROM THE PLANT - FRONT OF LOT - FACTORY - CHEMICAL

Activities	Assigned Staff	Due Date	Complete Date
Dispatch Inspector	GARCIA, FELIPE		Sep 05, 2018 08:45 AM Completed
Details: Detected no odors in McKinley Park or surrounding residential area. I did smell asphalt odor inside the facility. (Matt's Asphalt).			

Provide Information

SR Time Line Events	Event Date / Time	User	Details
Status Change	Sep 07, 2018 11:56 AM	JACKSON, KAREN	Status - FROM: Open TO: Completed Status Date - FROM: SEP 07, 2018 11:54 AM TO: SEP 07, 2018 11:56 AM
Service Request Closed	Sep 07, 2018 11:56 AM	JACKSON, KAREN	Service Request Closed - FROM: Open TO: Completed, Status Date - FROM: SEP 07, 2018 11:54 AM TO: SEP 07, 2018 11:56 AM
Status Change	Sep 07, 2018 11:54 AM	JACKSON, KAREN	Status - FROM: Pending TO: Open Status Date - FROM: SEP 05, 2018 08:45 AM TO: SEP 07, 2018 11:54 AM
Status Change	Sep 05, 2018 08:45 AM	JACKSON, KAREN	Status - FROM: Open TO: Pending Status Date - FROM: SEP 04, 2018 05:55 PM TO: SEP 05, 2018 08:45 AM
Service Request Created	Sep 04, 2018 05:55 PM	WALKER, ALFRED	SR # 18-02570061 has been created.



SERVICE REQUEST SUMMARY REPORT

SR#: SR19-02154763

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 3811 S HONORE ST,
Chicago, IL, 60609

Additional Address Details:

Status: Canceled

Created Date: 08/08/2019 1:28 PM

Closed Date: 08/09/2019 3:32 PM

Created By: [REDACTED]

Closed By:

Method Received: Mobile Device

Description

When I was exiting my front door of my house at 6:45a.m. I smelled a strong odor of burning oil or asphalt. It is important to note that I smelled this immediately upon exiting my home.

Flex Questions

QUESTION

ANSWERS

What type of location does your complaint refer to?

Residential

Where on site is the issue occurring?

Front of Lot

What type of air pollution, odor or dust are you reporting?

Petroleum

What is the activity that is causing the air pollution, odor or dust?

Open Burning

Participant Information

CONTACT NAME

ADDRESS

PHONE

Alderman

George Cardenas

Business

2033 West Pershing

MAT ASPHALT <UNSPECIFIED>

Chicago 60609

Caller / Contact

[REDACTED]

[REDACTED]

Business:

[REDACTED]

Work Order Information

WO#:19-01645231

Type: Air Pollution, Odor or Dust Complaint

Created Date: 08/08/2019 1:28 PM

Area:

Closed Date: 08/09/2019 3:32 PM

Group: Health - Environment

Creation Reason: Original

Location: 3811 S HONORE ST,

Status: Canceled

Chicago, Illinois, 60609

Priority: Standard

Location Details:

Input By: [REDACTED]

Work Order Description

When I was exiting my front door of my house at 6:45a.m. I smelled a strong odor of burning oil or asphalt. It is important to note that I smelled this immediately upon exiting my home.

Flex Questions



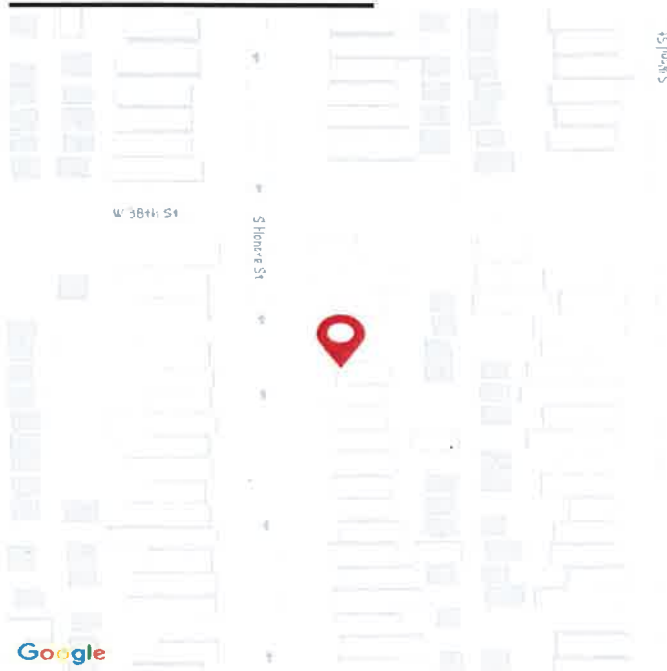
SERVICE REQUEST SUMMARY REPORT

ACTIVITY TYPE	QUESTION TYPE	QUESTION	ANSWERS
	Flex Question	What type of location does your complaint refer to?	Residential
	Flex Question	Where on site is the issue occurring?	Front of Lot
	Flex Question	What type of air pollution, odor or dust are you reporting?	Petroleum
	Flex Question	What is the activity that is causing the air pollution, odor or dust?	Open Burning

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		Canceled	08/09/2019 3:32 PM
Send Literature		Canceled	08/09/2019 3:32 PM

Notes & Attachments



SERVICE REQUEST SUMMARY REPORT

SR#: SR19-01131137

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 3700 S WOOD ST,
Chicago, IL, 60609

Additional Address Details:

Status: Completed

Created Date: 03/09/2019 2:15 PM

Closed Date: 03/11/2019 9:33 AM

Created By: Nekol Nicholson

Closed By: Karen Jackson

Method Received: Phone Call

Description

STRONG SMELL IN THE AIR

Flex Questions

QUESTION

Air Pollution Type?
Odor?

ANSWERS

Odors
Other

Participant Information

CONTACT NAME

Caller / Contact

ADDRESS

PHONE

Mobile:

Work Order Information

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 3700 S WOOD ST,
Chicago, Illinois, 60609

Location Details:

WO#:19-01008803

Created Date: 03/09/2019 2:15 PM

Closed Date: 03/11/2019 9:33 AM

Creation Reason: Original

Status: Canceled

Priority: Standard

Input By: Nekol Nicholson

Work Order Description

STRONG SMELL IN THE AIR

Flex Questions

ACTIVITY TYPE	QUESTION TYPE	QUESTION	ANSWERS
	Flex Question	Air Pollution Type?	Odors
	Flex Question	Odor?	Other

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		Canceled	03/11/2019 9:33 AM
Send Literature		Canceled	03/11/2019 9:33 AM



SERVICE REQUEST SUMMARY REPORT

SR#: SR19-02114361

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 3608 S WOLCOTT AVE,
Chicago, IL, 60609

Additional Address Details:

Status: Open

Created Date: 08/03/2019 8:46 PM

Closed Date:

Created By: CHI311 Site Guest User

Closed By:

Method Received: Mobile Device

Description

It is a suffocating smell.

Flex Questions

QUESTION

What type of location does your complaint refer to?

Where on site is the issue occurring?

What is the business name, if applicable?

What type of air pollution, odor or dust are you reporting?

What is the activity that is causing the air pollution, odor or dust?

ANSWERS

Industrial

Indoors

MAT Asphalt Plant

Burning;Chemical;Dust;Garbage;Smoke

Factory

Participant Information

CONTACT NAME

Alderman

George Cardenas

ADDRESS

CHICAGO

PHONE

Business

MAT Asphalt Plant <UNSPECIFIED>

Caller / Contact

Business:

Work Order Information

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 3608 S WOLCOTT AVE,
Chicago, Illinois, 60609

Location Details:

WO#:19-01621520

Created Date: 08/03/2019 8:46 PM

Closed Date:

Creation Reason: Original

Status: In Progress

Priority: Standard

Input By: CHI311 Site Guest User

Work Order Description

It is a suffocating smell.

Flex Questions



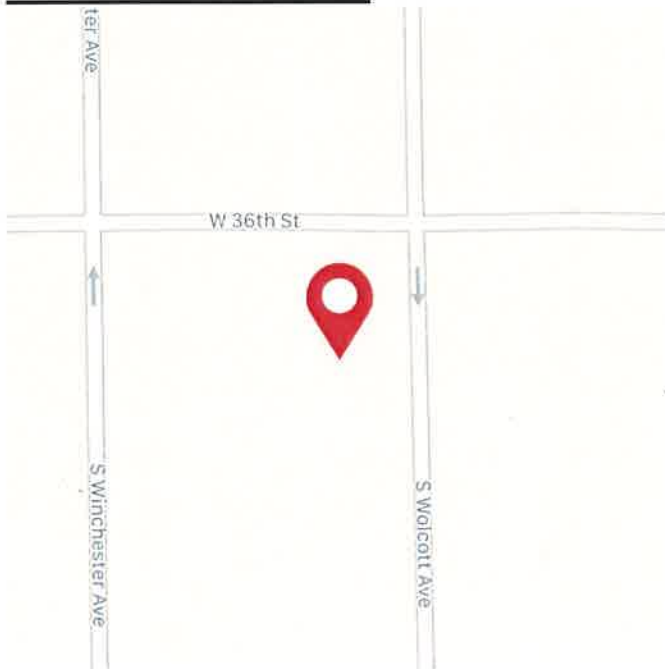
SERVICE REQUEST SUMMARY REPORT

ACTIVITY TYPE	QUESTION TYPE	QUESTION	ANSWERS
	Flex Question	What type of location does your complaint refer to?	Industrial
	Flex Question	Where on site is the issue occurring?	Indoors
	Flex Question	What is the business name, if applicable?	MAT Asphalt Plant
	Flex Question	What type of air pollution, odor or dust are you reporting?	Burning;Chemical;Dust;Garbage;Smoke
	Flex Question	What is the activity that is causing the air pollution, odor or dust?	Factory

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		New	
Send Literature		New	

Notes & Attachments



SERVICE REQUEST SUMMARY REPORT

SR#: SR19-02114355

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 3608 S WOLCOTT AVE,
Chicago, IL, 60609

Additional Address Details:

Status: Open

Created Date: 08/03/2019 8:45 PM

Closed Date:

Created By: CHI311 Site Guest User

Closed By:

Method Received: Mobile Device

Description

I smell this odor from the MAT Asphalt plant on a weekly basis. It reeks of burnt asparagus, tires.

Flex Questions

QUESTION

ANSWERS

What type of location does your complaint refer to?

Industrial

Where on site is the issue occurring?

Indoors

What type of air pollution, odor or dust are you reporting?

Burning;Chemical

What is the activity that is causing the air pollution, odor or dust?

Factory

Participant Information

CONTACT NAME

Alderman

George Cardenas

ADDRESS

60608

PHONE

Business:

7735238250

Business

<UNSPECIFIED>

Caller / Contact

Business:

Work Order Information

WO#:19-01621515

Type: Air Pollution, Odor or Dust Complaint

Created Date: 08/03/2019 8:45 PM

Closed Date: 08/05/2019 8:52 AM

Area:

Creation Reason: Original

Group: Health - Environment

Status: Canceled

Location: 3608 S WOLCOTT AVE,

Priority: Standard

Chicago, Illinois, 60609

Input By: CHI311 Site Guest User

Location Details:

Work Order Description

I smell this odor from the MAT Asphalt plant on a weekly basis. It reeks of burnt asparagus, tires.

Flex Questions

ACTIVITY TYPE QUESTION TYPE QUESTION

ANSWERS



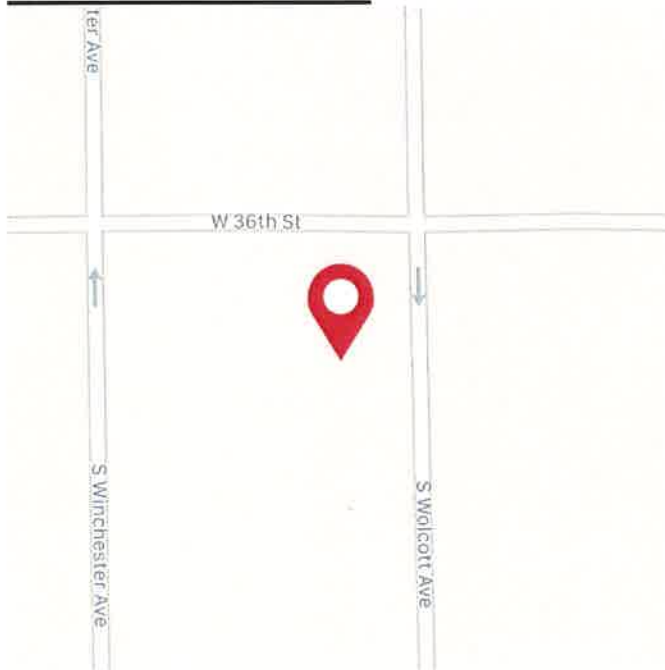
SERVICE REQUEST SUMMARY REPORT

Flex Question	What type of location does your complaint refer to?	Industrial
Flex Question	Where on site is the issue occurring?	Indoors
Flex Question	What type of air pollution, odor or dust are you reporting?	Burning;Chemical
Flex Question	What is the activity that is causing the air pollution, odor or dust?	Factory

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		Canceled	08/05/2019 8:52 AM
Send Literature		Canceled	08/05/2019 8:52 AM

Notes & Attachments





SERVICE REQUEST SUMMARY REPORT

SR#: SR19-01714106

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 3355 S PAULINA ST,
Chicago, IL, 60608

Additional Address Details:

Status: Open

Created Date: 06/15/2019 3:53 PM

Closed Date:

Created By: CHI311 Site Guest User

Closed By:

Method Received: Mobile Device

Description

This smell, though not present at all times, can be noticed throughout the neighborhood. It was extremely bad on Thursday, June 13.

Flex Questions

QUESTION

ANSWERS

What type of location does your complaint refer to?

Industrial

Where on site is the issue occurring?

Other

What is the business name, if applicable?

MAT Asphalt

What type of air pollution, odor or dust are you reporting?

Chemical

What is the activity that is causing the air pollution, odor or dust?

Factory

Participant Information

CONTACT NAME

ADDRESS

PHONE

Alderman

George Cardenas

Business

<UNSPECIFIED>

Caller / Contact

[REDACTED]

[REDACTED]

Business:

[REDACTED]

Work Order Information

WO#:19-01388519

Type: Air Pollution, Odor or Dust Complaint

Created Date: 06/15/2019 3:53 PM

Area:

Closed Date:

Group: Health - Environment

Creation Reason: Original

Location: 3355 S PAULINA ST,

Status: In Progress

Chicago, Illinois, 60608

Priority: Standard

Location Details:

Input By: CHI311 Site Guest User

Work Order Description

This smell, though not present at all times, can be noticed throughout the neighborhood. It was extremely bad on Thursday, June 13.



SERVICE REQUEST SUMMARY REPORT

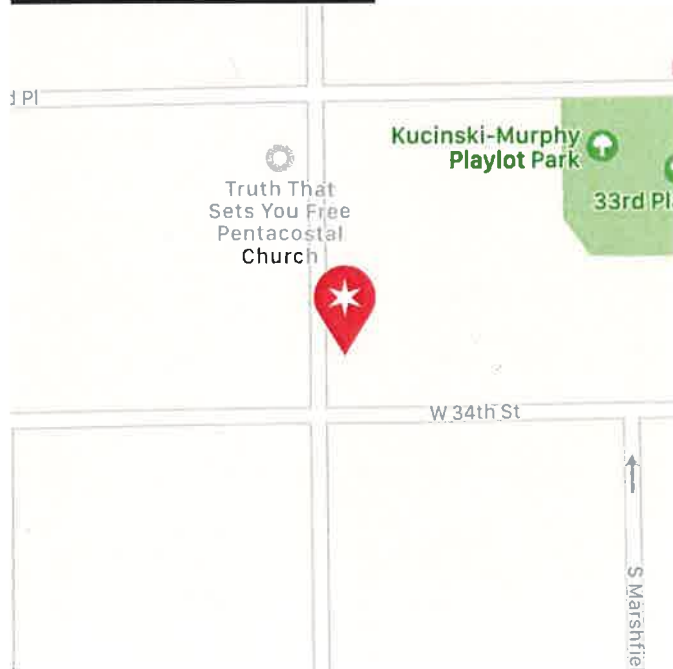
Flex Questions

ACTIVITY TYPE	QUESTION TYPE	QUESTION	ANSWERS
	Flex Question	What type of location does your complaint refer to?	Industrial
	Flex Question	Where on site is the issue occurring?	Other
	Flex Question	What is the business name, if applicable?	MAT Asphalt
	Flex Question	What type of air pollution, odor or dust are you reporting?	Chemical
	Flex Question	What is the activity that is causing the air pollution, odor or dust?	Factory

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		New	
Send Literature		New	

Notes & Attachments





SERVICE REQUEST SUMMARY REPORT

Perform Work	Resolution Question	opted-in, add cell # to caller info. Did you see anyone put anything into the sewer?	No
Perform Work	Resolution Question	Is the odor coming from inside the residence or outside?	INSIDE

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Perform Work		New	
Generate Workorder		New	
Send Letter to Caller		New	
Dispatch Complaint Crew		New	
Generate Follow-On Service Request		New	

Notes & Attachments

SERVICE REQUEST SUMMARY REPORT

Service Request Information

SR#: SR19-00548354

Type: Air Pollution, Odor or Dust Complaint

Location: 3898 S DAMEN AVE,
Chicago, IL, 60609

Additional Address Details:

Status: Completed

Created Date: 08/01/2018 8:48 AM

Closed Date: 08/06/2018 10:39 AM

Created By: Tammy Vavouleas

Closed By:

Method Received: Phone Call

Description

ODORS - ASPHALT COMPANY JUST OPENED A MONTH AGO AND NOW TERRIBLE ODOR IN AIR. - CHEMICAL

Flex Questions

QUESTION

ANSWERS

Participant Information

CONTACT NAME

Alderman

Anonymous

ADDRESS

PHONE

Business

Anonymous

Caller / Contact

Mobile:

Work Order Information

WO#:19-00706106

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 3898 S DAMEN AVE,
CHICAGO, IL, 60609

Location Details:

Created Date: 08/01/2018 8:48 AM

Closed Date: 08/06/2018 10:39 AM

Creation Reason: Original

Status: Closed

Priority: Standard

Input By: Tammy Vavouleas

Work Order Description

ODORS - ASPHALT COMPANY JUST OPENED A MONTH AGO AND NOW TERRIBLE ODOR IN AIR. - CHEMICAL

Flex Questions

ACTIVITY TYPE

Investigation/Inspection

QUESTION TYPE

Outcome
Question

QUESTION

Activity Outcome

ANSWERS

Completed

Activity Section



SERVICE REQUEST SUMMARY REPORT

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection	Observed no asphalt odor from plant. I did observed fresh asphalt resurfacing on S Dame smell slight odors from street.	Closed	08/06/2018 12:39 PM

Notes & Attachments



SERVICE REQUEST SUMMARY REPORT

SR#: SR19-02362408

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 3845 S DAMEN AVE,
Chicago, IL, 60609

Additional Address Details:

Status: Canceled

Created Date: 09/01/2019 2:09 PM

Closed Date: 09/05/2019 3:33 PM

Created By: CHI311 Site Guest User

Closed By:

Method Received: Mobile Device

Description

In the morning between 8-9am, when i am walking in Mckinley park near damen and pershing , there is always a string odor of hot asphalt.

Flex Questions

QUESTION

What type of location does your complaint refer to?
Where on site is the issue occurring?
What is the business name, if applicable?
What type of air pollution, odor or dust are you reporting?
What is the activity that is causing the air pollution, odor or dust?

ANSWERS

Residential
Parkway
MAT asphalt
Process Fumes/Emmissions
Factory

Participant Information

CONTACT NAME

Alderman
George Cardenas

ADDRESS

3476 S Archer
chicago il 60608
Email: ward12@cityofchicago.org

PHONE

Home:
7735238250

Business:
7735238250

Business

Caller / Contact

Business:

Business:

Work Order Information

WO#:19-01760487

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 3845 S DAMEN AVE,
Chicago, Illinois, 60609

Location Details:

Created Date: 09/01/2019 2:09 PM

Closed Date: 09/05/2019 3:33 PM

Creation Reason: Original

Status: Canceled

Priority: Standard

Input By: CHI311 Site Guest User

Work Order Description

SERVICE REQUEST SUMMARY REPORT

In the morning between 8-9am, when i am walking in Mckinley park near damen and pershing , there is always a string odor of hot asphalt.

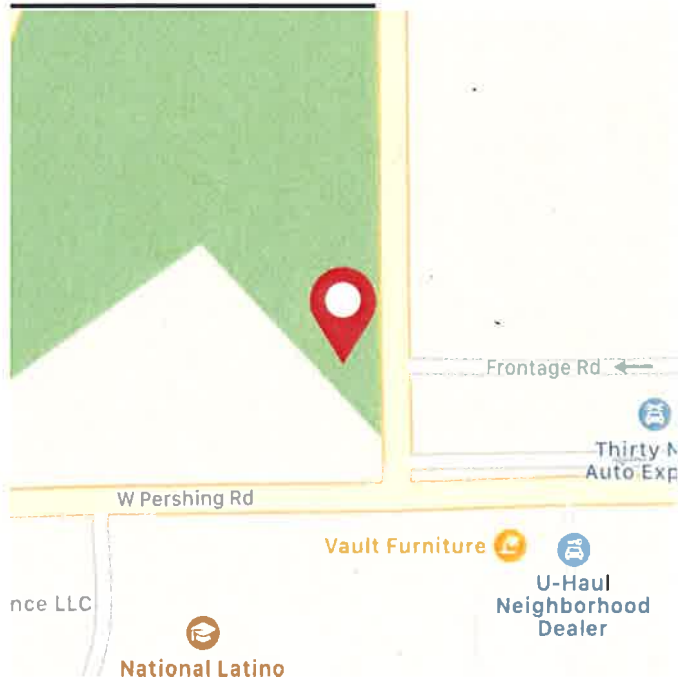
Flex Questions

ACTIVITY TYPE	QUESTION TYPE	QUESTION	ANSWERS
	Flex Question	What type of location does your complaint refer to?	Residential
	Flex Question	Where on site is the issue occurring?	Parkway
	Flex Question	What is the business name, if applicable?	MAT asphalt
	Flex Question	What type of air pollution, odor or dust are you reporting?	Process Fumes/Emmissions
	Flex Question	What is the activity that is causing the air pollution, odor or dust?	Factory

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		Canceled	09/05/2019 3:33 PM
Send Literature		Canceled	09/05/2019 3:33 PM

Notes & Attachments





SERVICE REQUEST SUMMARY REPORT

SR#: SR19-02114356

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 3608 S WOLCOTT AVE,

Chicago, IL, 60609

Additional Address Details:

Status: Open

Created Date: 08/03/2019 8:45 PM

Closed Date:

Created By: Tovia Siegel

Closed By:

Method Received: Mobile Device

Description

Odor from MAT asphalt plant

Flex Questions

QUESTION

What type of location does your complaint refer to?

Where on site is the issue occurring?

What type of air pollution, odor or dust are you reporting?

ANSWERS

Residential

Indoors

Chemical; Burning; Other; Process Fumes/Emissions; What type of air pollution, odor or dust are you

reporting?; Garbage

Factory

What is the activity that is causing the air pollution, odor or dust?

Participant Information

CONTACT NAME

Alderman

George Cardenas

ADDRESS

PHONE

Business

<UNSPECIFIED>

Caller / Contact

Business:

Work Order Information

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 3608 S WOLCOTT AVE,

Chicago, Illinois, 60609

Location Details:

WO#: 19-01621516

Created Date: 08/03/2019 8:45 PM

Closed Date: 08/05/2019 8:50 AM

Creation Reason: Original

Status: Canceled

Priority: Standard

Input By:

Work Order Description

Odor from MAT asphalt plant



SERVICE REQUEST SUMMARY REPORT

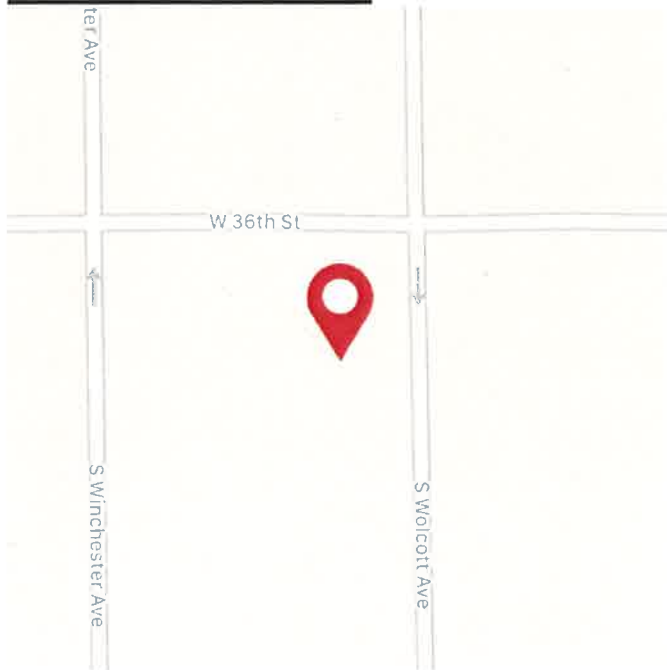
Flex Questions

ACTIVITY TYPE	QUESTION TYPE	QUESTION	ANSWERS
	Flex Question	What type of location does your complaint refer to?	Residential
	Flex Question	Where on site is the issue occurring?	Indoors
	Flex Question	What type of air pollution, odor or dust are you reporting?	Chemical;Burning;Other;Process Fumes/Emmissions;What type of air pollution, odor or dust are you reporting?;Garbage Factory
	Flex Question	What is the activity that is causing the air pollution, odor or dust?	

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		Canceled	08/05/2019 8:50 AM
Send Literature		Canceled	08/05/2019 8:50 AM

Notes & Attachments



SERVICE REQUEST SUMMARY REPORT

SR#: SR19-01492302

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 3811 S HONORE ST,
Chicago, IL, 60609

Additional Address Details:

Status: Completed

Created Date: 05/15/2019 6:28 AM

Closed Date: 05/16/2019 12:43 PM

Created By: CHI311 Site Guest User

Closed By: Karen Jackson

Method Received: Mobile Device

Description

The smell of asphalt or petroleum is permeating my entire home, And my windows are closed. Ridiculous that an Alderman would let this plant into our community, a community which he took oath to protect.

Flex Questions

QUESTION

ANSWERS

What type of location does your complaint refer to?

Industrial

Where on site is the issue occurring?

Indoors

What type of air pollution, odor or dust are you reporting?

Petroleum

What is the activity that is causing the air pollution, odor or dust?

Factory

Participant Information

CONTACT NAME

Alderman

George Cardenas

ADDRESS

Email: ward12@cityofchicago.org

PHONE

Business

2055 W. Pershing

MAT ASPHALT <UNSPECIFIED>

Caller / Contact

Business:

Work Order Information

WO#:19-01251615

Type: Air Pollution, Odor or Dust Complaint

Created Date: 05/15/2019 6:28 AM

Area:

Closed Date: 05/16/2019 12:43 PM

Group: Health - Environment

Creation Reason: Original

Location: 3811 S HONORE ST,

Status: Canceled

Chicago, Illinois, 60609

Priority: Standard

Location Details:

Input By: CHI311 Site Guest User

Work Order Description

The smell of asphalt or petroleum is permeating my entire home, And my windows are closed. Ridiculous that an Alderman would let this plant into our community, a community which he took oath to protect.

Flex Questions



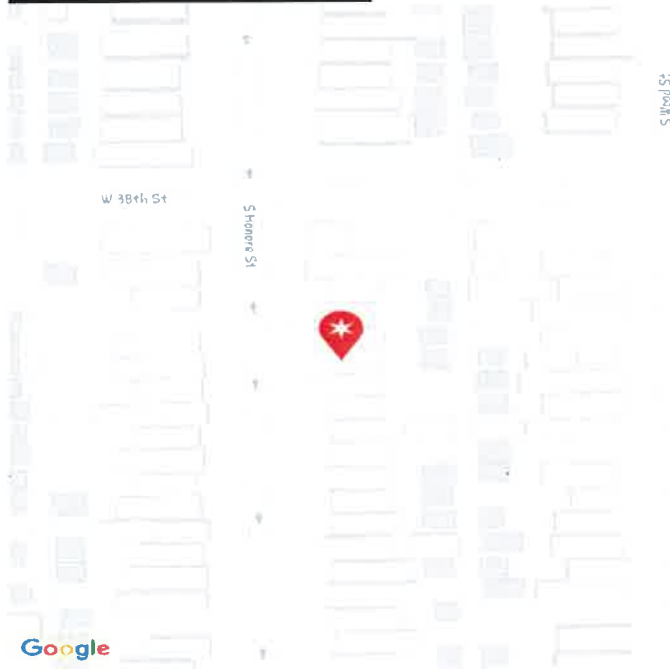
SERVICE REQUEST SUMMARY REPORT

ACTIVITY TYPE	QUESTION TYPE	QUESTION	ANSWERS
	Flex Question	What type of location does your complaint refer to?	Industrial
	Flex Question	Where on site is the issue occurring?	Indoors
	Flex Question	What type of air pollution, odor or dust are you reporting?	Petroleum
	Flex Question	What is the activity that is causing the air pollution, odor or dust?	Factory

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		Canceled	05/16/2019 12:43 PM
Send Literature		Canceled	05/16/2019 12:43 PM

Notes & Attachments





SERVICE REQUEST SUMMARY REPORT

Service Request Information

SR#: SR19-02154755

Type: Air Pollution, Odor or Dust Complaint

Location: 3811 S HONORE ST,

Chicago, IL, 60609

Additional Address Details:

Status: Canceled

Created Date: 08/08/2019 1:27 PM

Closed Date: 08/21/2019 10:52 AM

Created By: [REDACTED]

Closed By:

Method Received: Mobile Device

Description

When I was exiting my front door of my house at 6:45a.m. I smelled a strong odor of burning oil or asphalt. It is important to note that I smelled this immediately upon exiting my home.

Flex Questions

QUESTION

ANSWERS

What type of location does your complaint refer to?

Residential

Where on site is the issue occurring?

Front of Lot

What type of air pollution, odor or dust are you reporting?

Petroleum

What is the activity that is causing the air pollution, odor or dust?

Open Burning

Participant Information

CONTACT NAME

ADDRESS

PHONE

Alderman

George Cardenas

Business

MAT ASPHALT <UNSPECIFIED>

2033 West Pershing

Chicago 60609

Caller / Contact

[REDACTED]

[REDACTED]

Business:

[REDACTED]

Work Order Information

WO#:19-01645224

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 3811 S HONORE ST,

Chicago, Illinois, 60609

Location Details:

Created Date: 08/08/2019 1:27 PM

Closed Date: 08/21/2019 10:52 AM

Creation Reason: Original

Status: Canceled

Priority: Standard

Input By: [REDACTED]

Work Order Description

When I was exiting my front door of my house at 6:45a.m. I smelled a strong odor of burning oil or asphalt. It is important to note that I smelled this immediately upon exiting my home.

Flex Questions



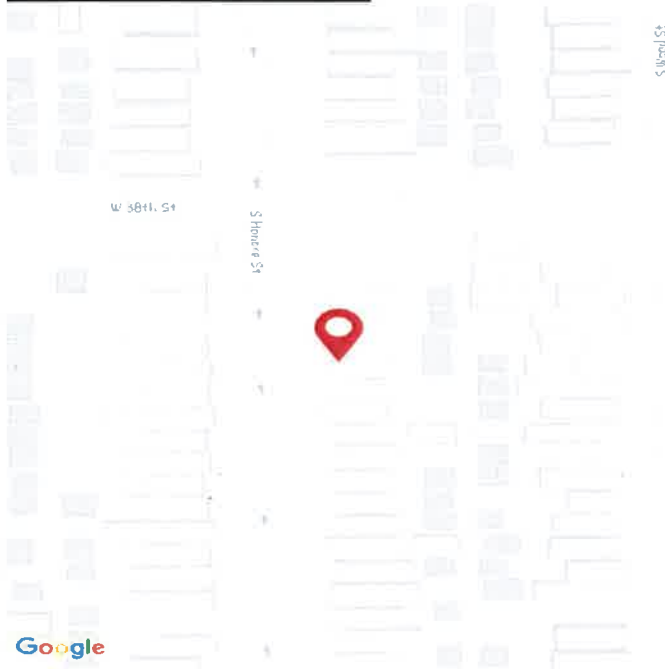
SERVICE REQUEST SUMMARY REPORT

ACTIVITY TYPE	QUESTION TYPE	QUESTION	ANSWERS
	Flex Question	What type of location does your complaint refer to?	Residential
	Flex Question	Where on site is the issue occurring?	Front of Lot
	Flex Question	What type of air pollution, odor or dust are you reporting?	Petroleum
	Flex Question	What is the activity that is causing the air pollution, odor or dust?	Open Burning

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		Canceled	08/21/2019 10:52 AM
Send Literature		Canceled	08/21/2019 10:52 AM

Notes & Attachments



SERVICE REQUEST SUMMARY REPORT

SR#: SR19-02114040

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 2040 W PERSHING RD,
Chicago, IL, 60609

Additional Address Details:

Status: Open

Created Date: 08/03/2019 7:31 PM

Closed Date:

Created By: [REDACTED]

Closed By:

Method Received: Mobile Device

Description

Flex Questions

QUESTION

What type of location does your complaint refer to?
Where on site is the issue occurring?
What is the business name, if applicable?
What type of air pollution, odor or dust are you reporting?

What is the activity that is causing the air pollution, odor or dust?

ANSWERS

Industrial
Rear of Lot
MAT Asphalt
Chemical;Burning;Petroleum;
Process
Fumes/Emmissions;Smoke
Factory

Participant Information

CONTACT NAME

Alderman

George Cardenas

ADDRESS

PHONE

Business

<UNSPECIFIED>

Caller / Contact

Business:

Work Order Information

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 2040 W PERSHING RD,
Chicago, Illinois, 60609

Location Details:

WO#:19-01621438

Created Date: 08/03/2019 7:31 PM

Closed Date: 08/05/2019 8:48 AM

Creation Reason: Original

Status: Canceled

Priority: Standard

Input By: [REDACTED]

Work Order Description

Flex Questions

ACTIVITY TYPE	QUESTION TYPE	QUESTION
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ANSWERS



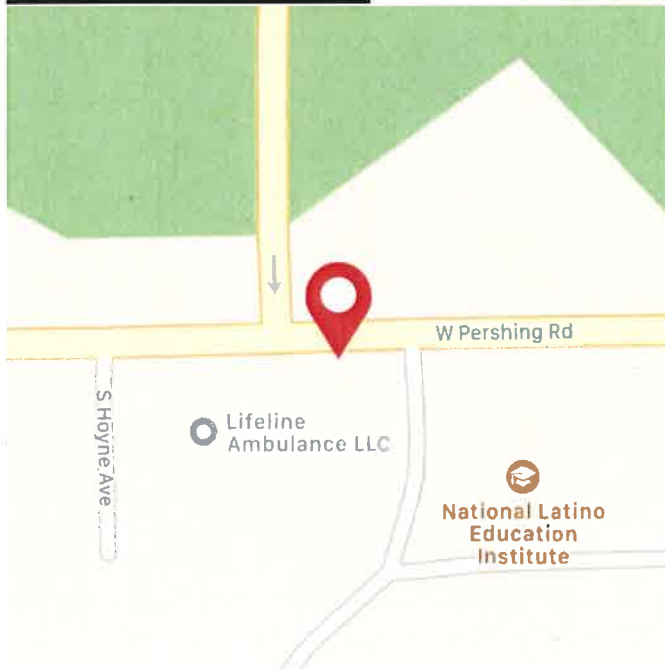
SERVICE REQUEST SUMMARY REPORT

Flex Question	What type of location does your complaint refer to?	Industrial
Flex Question	Where on site is the issue occurring?	Rear of Lot
Flex Question	What is the business name, if applicable?	MAT Asphalt
Flex Question	What type of air pollution, odor or dust are you reporting?	Chemical;Burning;Petroleum;Process Fumes/Emmissions;Smoke
Flex Question	What is the activity that is causing the air pollution, odor or dust?	Factory

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		Canceled	08/05/2019 8:48 AM
Send Literature		Canceled	08/05/2019 8:48 AM

Notes & Attachments



SERVICE REQUEST SUMMARY REPORT

SR#: SR19-02545057

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 2126 W 37TH ST,

Chicago, IL, 60609

Additional Address Details:

Status: Open

Created Date: 09/22/2019 8:26 AM

Closed Date:

Created By: [REDACTED]

Closed By:

Method Received: Internet

Description

Flex Questions

QUESTION

What type of location does your complaint refer to?

Where on site is the issue occurring?

What is the business name, if applicable?

What type of air pollution, odor or dust are you reporting?

What is the activity that is causing the air pollution, odor or dust?

ANSWERS

Other

Sidewalk

Mat

Process Fumes/Emmissions

Factory

Participant Information

CONTACT NAME

Caller / Contact

ADDRESS

PHONE

Home:

Business:

Work Order Information

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 2126 W 37TH ST,

Chicago, Illinois, 60609

Location Details:

WO#:19-01865843

Created Date: 09/22/2019 8:26 AM

Closed Date: 09/23/2019 9:13 AM

Creation Reason: Original

Status: Canceled

Priority: Standard

Input By: [REDACTED]

Work Order Description

Flex Questions

ACTIVITY TYPE

QUESTION TYPE

QUESTION

ANSWERS

Flex Question

What type of location does your complaint refer to?

Other

Flex Question

Where on site is the issue occurring?

Sidewalk

Flex Question

What is the business name, if applicable?

Mat

Flex Question

What type of air pollution, odor or dust

Process



SERVICE REQUEST SUMMARY REPORT

Flex Question	are you reporting? What is the activity that is causing the air pollution, odor or dust?	Fumes/Emmissions Factory
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Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		Canceled	09/23/2019 9:13 AM
Send Literature		Canceled	09/23/2019 9:13 AM

Notes & Attachments



SERVICE REQUEST SUMMARY REPORT

SR#: SR19-00432221

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 2210 W PERSHING RD,

Chicago, IL, 60609

Additional Address Details:

Status: Completed

Created Date: 09/04/2018 5:55 PM

Closed Date: 09/07/2018 11:56 AM

Created By: Alfred Walker

Closed By:

Method Received: Phone Call

Description

ODORS - COMMERCIAL - MAT'S ASPHALT - CALLER SAID A STRONG CHEMICAL SMELL IS COMING INTO THE PARK FROM THE PLANT - FRONT OF LOT - FACTORY - CHEMICAL

Flex Questions

QUESTION

ANSWERS

Participant Information

CONTACT NAME

Alderman

Anonymous

ADDRESS

PHONE

Business

Anonymous

Caller / Contact

Anonymous

Work Order Information

WO#:19-00526649

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 2210 ,
CHICAGO, IL, 60609

Location Details:

Created Date: 09/04/2018 5:55 PM

Closed Date: 09/07/2018 11:56 AM

Creation Reason: Original

Status: Closed

Priority: Standard

Input By: Alfred Walker

Work Order Description

ODORS - COMMERCIAL - MAT'S ASPHALT - CALLER SAID A STRONG CHEMICAL SMELL IS COMING INTO THE PARK FROM THE PLANT - FRONT OF LOT - FACTORY - CHEMICAL

Flex Questions

ACTIVITY TYPE

Investigation/Inspection

QUESTION TYPE

Outcome
Question

QUESTION

Activity Outcome

ANSWERS

Completed



SERVICE REQUEST SUMMARY REPORT

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection	Detected no odors in McKinley Park or surrounding residential area. I did smell asphalt odor inside the facility. (Matt's Asphalt).	Closed	09/07/2018 1:56 PM

Notes & Attachments

SERVICE REQUEST SUMMARY REPORT

SR#: SR19-02569910

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 2034 W PERSHING RD,

Chicago, IL, 60609

Additional Address Details:

Status: Open

Created Date: 09/25/2019 8:44 AM

Closed Date:

Created By: CHI311 Site Guest User

Closed By:

Method Received: Mobile Device

Description

Smells of asphalt and fumes

Flex Questions

QUESTION

What type of location does your complaint refer to?

Where on site is the issue occurring?

What is the business name, if applicable?

What type of air pollution, odor or dust are you reporting?

What is the activity that is causing the air pollution, odor or dust?

ANSWERS

Industrial

Front of Lot

Mat Asphalt

Process Fumes/Emmissions

Factory

Participant Information

CONTACT NAME

Alderman

<UNSPECIFIED>

ADDRESS

chicago 60609

PHONE

Business

<UNSPECIFIED>

Caller / Contact

[REDACTED]

[REDACTED]

Business:

[REDACTED]

Work Order Information

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 2034 W PERSHING RD,

Chicago, Illinois, 60609

Location Details:

WO#:19-01880645

Created Date: 09/25/2019 8:44 AM

Closed Date: 09/26/2019 9:07 AM

Creation Reason: Original

Status: Canceled

Priority: Standard

Input By: CHI311 Site Guest User

Work Order Description

Smells of asphalt and fumes

Flex Questions

ACTIVITY TYPE	QUESTION TYPE	QUESTION
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ANSWERS



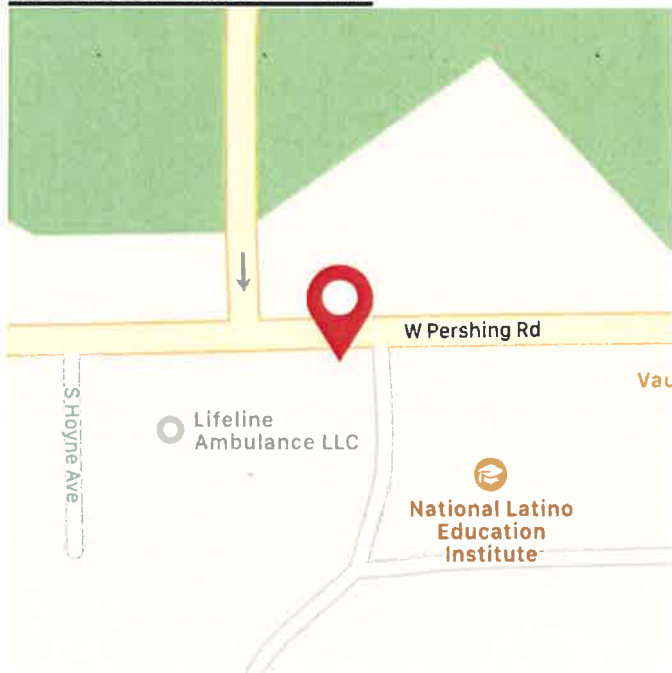
SERVICE REQUEST SUMMARY REPORT

Flex Question	What type of location does your complaint refer to?	Industrial
Flex Question	Where on site is the issue occurring?	Front of Lot
Flex Question	What is the business name, if applicable?	Mat Asphalt
Flex Question	What type of air pollution, odor or dust are you reporting?	Process Fumes/Emmissions
Flex Question	What is the activity that is causing the air pollution, odor or dust?	Factory

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		Canceled	09/26/2019 9:07 AM
Send Literature		Canceled	09/26/2019 9:07 AM

Notes & Attachments



SERVICE REQUEST SUMMARY REPORT

SR#: SR19-02261666

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 3811 S HONORE ST,
Chicago, IL, 60609

Additional Address Details:

Status: Canceled

Created Date: 08/21/2019 7:43 AM

Closed Date: 08/21/2019 3:09 PM

Created By: [REDACTED]

Closed By:

Method Received: Mobile Device

Description

Wednesday morning, 7:30am on 8/21/2019, I woke up within my house to what I thought was the odor of petroleum burning. I could not confirm that. That is until I exited my home and was smacked in the face with that odor.

Flex Questions

QUESTION

What type of location does your complaint refer to?
Where on site is the issue occurring?
What is the business name, if applicable?
What type of air pollution, odor or dust are you reporting?
What is the activity that is causing the air pollution, odor or dust?

ANSWERS

Industrial
Front of Lot
MAT ASPHALT
Rotten Egg Smell; Petroleum
Open Burning

Participant Information

CONTACT NAME

Alderman
George Cardenas

ADDRESS

PHONE

Business
Mat Asphalt Mat ASHPHALT

2055 W. Pershing
Chicago 60609

Caller / Contact

Business:

Work Order Information

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 3811 S HONORE ST,
Chicago, Illinois, 60609

Location Details:

WO#: 19-01704480

Created Date: 08/21/2019 7:43 AM

Closed Date: 08/21/2019 3:09 PM

Creation Reason: Original

Status: Canceled

Priority: Standard

Input By: [REDACTED]

Work Order Description

SERVICE REQUEST SUMMARY REPORT

Wednesday morning, 7:30am on 8/21/2019, I woke up within my house to what I thought was the odor of petroleum burning. I could not confirm that. That is until I exited my home and was smacked in the face with that odor.

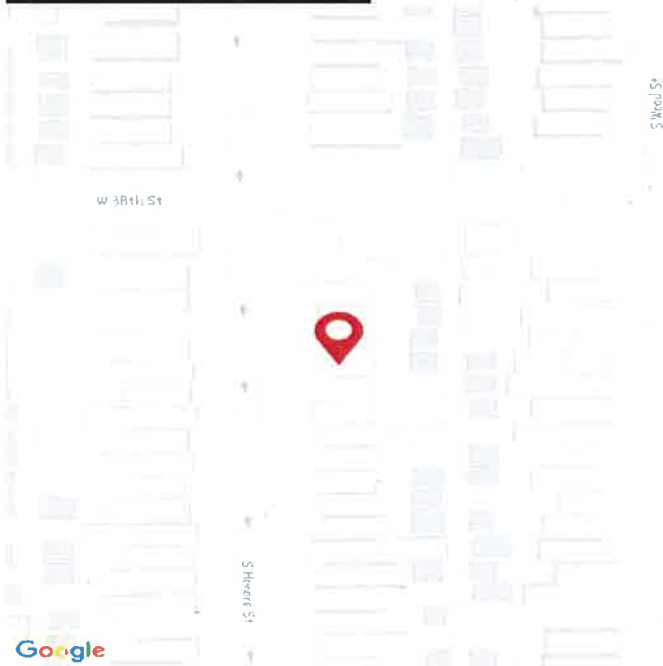
Flex Questions

ACTIVITY TYPE	QUESTION TYPE	QUESTION	ANSWERS
	Flex Question	What type of location does your complaint refer to?	Industrial
	Flex Question	Where on site is the issue occurring?	Front of Lot
	Flex Question	What is the business name, if applicable?	MAT ASPHALT
	Flex Question	What type of air pollution, odor or dust are you reporting?	Rotten Egg Smell; Petroleum
	Flex Question	What is the activity that is causing the air pollution, odor or dust?	Open Burning

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		Canceled	08/21/2019 3:09 PM
Send Literature		Canceled	08/21/2019 3:09 PM

Notes & Attachments





SERVICE REQUEST SUMMARY REPORT

SR#: SR19-02531937

Service Request Information

Type: Air Pollution, Odor or Dust Complaint

Location: 2032 W 37TH ST,
Chicago, IL, 60609

Additional Address Details:

Status: Open

Created Date: 09/20/2019 7:22 AM

Closed Date:

Created By: CHI311 Site Guest User

Closed By:

Method Received: Mobile Device

Description

Walking to school thru McKinley Park at 7:00-7:15am on Sept. 20 I can smell a burning oil/petroleum smell throughout the park. This company is allowed to create an odor nuisance every morning and they should be inspected.

Flex Questions

QUESTION

ANSWERS

What type of location does your complaint refer to?

Where on site is the issue occurring?

What is the business name, if applicable?

Industrial

Other

MAT Asphalt 2055 W Pershing
Rd Chicago, IL 60609

What type of air pollution, odor or dust are you reporting?

What is the activity that is causing the air pollution, odor or dust?

Petroleum

Factory

Participant Information

CONTACT NAME

ADDRESS

PHONE

Alderman
Cardenas

Business

<UNSPECIFIED>

Caller / Contact

60609

McKinley Park Resident <UNSPECIFIED>

Business:

3120000000

Work Order Information

WO#:19-01859519

Type: Air Pollution, Odor or Dust Complaint

Area:

Group: Health - Environment

Location: 2032 W 37TH ST,
Chicago, Illinois, 60609

Location Details:

Created Date: 09/20/2019 7:22 AM

Closed Date:

Creation Reason: Original

Status: In Progress

Priority: Standard

Input By: CHI311 Site Guest User

Work Order Description



SERVICE REQUEST SUMMARY REPORT

Walking to school thru McKinley Park at 7:00-7:15am on Sept. 20 I can smell a burning oil/petroleum smell throughout the park. This company is allowed to create an odor nuisance every morning and they should be inspected.

Flex Questions

ACTIVITY TYPE	QUESTION TYPE	QUESTION	ANSWERS
	Flex Question	What type of location does your complaint refer to?	Industrial
	Flex Question	Where on site is the issue occurring?	Other
	Flex Question	What is the business name, if applicable?	MAT Asphalt 2055 W Pershing Rd Chicago, IL 60609
	Flex Question	What type of air pollution, odor or dust are you reporting?	Petroleum
	Flex Question	What is the activity that is causing the air pollution, odor or dust?	Factory

Activity Section

ACTIVITY TYPE	DESCRIPTION	STATUS	COMPLETION TIME
Investigation/Inspection		New	
Send Literature		New	

Notes & Attachments

